

ORIGINAL



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BEFORE THE ARIZONA CORPORATION COMMISSION

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AZ CORP COMMISSION  
DOCKET CONTROL

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CHAIRMAN  
GARY PIERCE  
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COMMISSIONER  
PAUL NEWMAN  
COMMISSIONER  
BOB STUMP  
COMMISSIONER

IN THE MATTER OF THE APPLICATION OF  
ARIZONA-AMERICAN WATER COMPANY,  
AN ARIZONA CORPORATION, FOR A  
DETERMINATION OF THE CURRENT FAIR  
VALUE OF ITS UTILITY PLANT AND  
PROPERTY AND FOR INCREASES IN ITS  
RATES AND CHARGES BASED THEREON  
FOR UTILITY SERVICE BY ITS AGUA FRIA  
WATER DISTRICT, ANTHEM WATER  
DISTRICT, HAVASU WATER DISTRICT,  
MOHAVE WATER DISTRICT, PARADISE  
VALLEY WATER DISTRICT, SUN CITY  
WEST WATER DISTRICT AND TUBAC  
WATER DISTRICT.

Docket No. W-01303A-08-0227

Arizona Corporation Commission  
**DOCKETED**

MAY - 4 2010

DOCKETED BY

IN THE MATTER OF THE APPLICATION OF  
ARIZONA-AMERICAN WATER COMPANY,  
AN ARIZONA CORPORATION, FOR A  
DETERMINATION OF THE CURRENT FAIR  
VALUE OF ITS UTILITY PLANT AND  
PROPERTY AND FOR INCREASES IN ITS  
RATES AND CHARGES BASED THEREON  
FOR UTILITY SERVICE BY ITS AGUA FRIA  
WASTEWATER DISTRICT, ANTHEM  
WASTEWATER DISTRICT AND MOHAVE  
WASTEWATER DISTRICT.

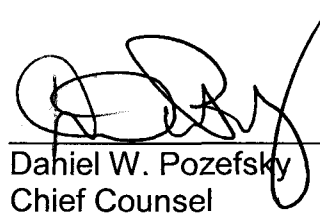
Docket No. SW-01303A-08-0227

**NOTICE OF FILING  
CONSUMER LETTERS**

1 The Residential Utility Consumer Office ("RUCO") hereby provides notice of filing  
2 copies of letters it received from its constituents in this docket.

3 Notice is being provided in order to advise all interested parties that these letters  
4 have been filed with the Arizona Corporation Commission Docket Control Division in the  
5 event any party wishes to review them.

6 RESPECTFULLY SUBMITTED this 4th day of May, 2010.

7  
8   
9 Daniel W. Pozefsky  
Chief Counsel

10 AN ORIGINAL AND THIRTEEN COPIES  
11 of the foregoing filed this 4th day  
12 of May, 2010 with:

13 Docket Control  
14 Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona 85007

15 COPIES of the foregoing hand delivered/  
16 mailed this 4th day of May, 2010 to:

17 Teena Wolfe  
Administrative Law Judge  
Hearing Division  
18 Arizona Corporation Commission  
1200 West Washington  
19 Phoenix, Arizona 85007

20 Janice Alward, Chief Counsel  
Legal Division  
21 Arizona Corporation Commission  
1200 West Washington  
22 Phoenix, Arizona 85007

Steven Olea, Director  
Utilities Division  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona 85007

Craig A. Marks, Esq.  
Craig A. Marks, PLC  
10645 N. Tatum Blvd.  
Suite 200-676  
Phoenix, Arizona 85028

1 Thomas M. Broderick  
Director, Rates & Regulation  
2 Arizona-American Water Company  
19820 N. 77<sup>th</sup> Street, Suite 200  
3 Phoenix, AZ 85024  
  
4 George E. Cocks and Patricia A. Cocks  
1934 East Shasta Lake Drive  
5 Ft. Mohave, Arizona 86426-6712  
**DOES NOT WISH TO RECEIVE COPIES**  
**6 OF FILINGS MADE BY ANY PARTY IN**  
**THIS DOCKET**  
7  
8 Michael W. Patten  
Timothy J. Sabo  
Roshka DeWulf & Patten, PLC  
9 One Arizona Center  
400 E. Van Buren Street, Suite 800  
10 Phoenix, Arizona 85004  
  
11 Andrew Miller, Esq.  
Town Attorney  
12 Town of Paradise Valley  
6401 E. Lincoln Drive  
13 Paradise Valley, AZ 85253  
  
14 Paul E. Gilbert  
Franklyn D. Jeans  
15 Beaus Gilbert PLLC  
4800 N. Scottsdale Road, Suite 6000  
16 Scottsdale, Arizona 85251  
  
17 Nicholas Wright  
1942 Desert Greens Drive  
18 Fort Mohave, AZ 86426  
  
19 Marshall Magruder  
P. O. Box 1267  
20 Tubac, Arizona 85646-1267  
  
21 Jeff Crockett, Esq.  
Robert Metli, Esq.  
22 Snell & Wilmer L.L.P.  
One Arizona Center  
23 400 East Van Buren Street  
Phoenix, Arizona 85004-2202  
24

Raymond Goldy  
1948 E. Desert Greens Drive  
Fort Mohave, AZ 86426-8883  
**DOES NOT WISH TO RECEIVE COPIES**  
**OF FILINGS MADE BY ANY PARTY IN**  
**THIS DOCKET**

Lance Ryerson  
1956 E. Desert Greens Drive  
Fort Mohave, AZ 86426-8883

Patricia Elliott  
1980 E. Desert Greens Drive  
Fort Mohave, AZ 86426-8883

Boyd Taylor  
1965 E. Desert Greens Drive  
Fort Mohave, AZ 86426-8884  
**DOES NOT WISH TO RECEIVE COPIES**  
**OF FILINGS MADE BY ANY PARTY IN**  
**THIS DOCKET**

Keith Doner  
1964 Sunset Drive  
Fort Mohave, AZ 86426-6733

Hallie McGraw  
1976 Sunset Drive  
Fort Mohave, AZ 86426-6733

Rebecca M. Szimhardt  
1930 E. Desert Greens Drive  
Fort Mohave, AZ 86426  
**DOES NOT WISH TO RECEIVE COPIES**  
**OF FILINGS MADE BY ANY PARTY IN**  
**THIS DOCKET**

Wilma E. Miller  
1915 E. Desert Greens Drive  
Fort Mohave, AZ 86426-8802  
**DOES NOT WISH TO RECEIVE COPIES**  
**OF FILINGS MADE BY ANY PARTY IN**  
**THIS DOCKET**

1 Joe M. Souza  
1915 E. Desert Greens Drive  
2 Fort Mohave, AZ 86426-8802  
3 **DOES NOT WISH TO RECEIVE COPIES**  
4 **OF FILINGS MADE BY ANY PARTY IN**  
5 **THIS DOCKET**

6 Steven D. Colburn  
7 1932 E. Desert Greens Drive  
8 Fort Mohave, AZ 86426-6724

9 Shanni Ramsay  
10 1952 E. Desert Greens Drive  
11 Fort Mohave, AZ 86426-6724  
12 **DOES NOT WISH TO RECEIVE COPIES**  
13 **OF FILINGS MADE BY ANY PARTY IN**  
14 **THIS DOCKET**

15 Dennis Behmer  
16 1966 E. Desert Greens Drive  
17 Fort Mohave, AZ 86426-6724

18 Ann Robinett  
19 1984 E. Desert Greens Drive  
20 Fort Mohave, AZ 86426-6724

21 Betty Newland  
22 2000 Crystal Drive  
23 Fort Mohave, AZ 86426-8816  
24 **DOES NOT WISH TO RECEIVE COPIES**  
**OF FILINGS MADE BY ANY PARTY IN**  
**THIS DOCKET**

Don Grubbs and Liz Grubbs  
5894 Mt. View Road  
Fort Mohave, AZ 86426-8862  
**DOES NOT WISH TO RECEIVE COPIES**

Mike Kleman  
5931 S. Desert Lakes Drive  
Fort Mohave, AZ 86426-9105

Jacquelyn Valentino  
5924 S. Desert Lakes Drive  
Fort Mohave, AZ 86426-9105

Louis Wilson  
1960 Fairway Drive  
Fort Mohave, AZ 86426-8873  
**DOES NOT WISH TO RECEIVE COPIES**  
**OF FILINGS MADE BY ANY PARTY IN**  
**THIS DOCKET**

Ikuko Whiteford  
1834 Fairway Bend  
Fort Mohave, AZ 86426-6726

Tom Sockwell  
Mohave County Board of Supervisors  
1130 Hancock Road  
Bullhead City, AZ 86442-5903  
**DOES NOT WISH TO RECEIVE COPIES**  
**OF FILINGS MADE BY ANY PARTY IN**  
**THIS DOCKET**

Andy Panasuk  
1929 E. Desert Greens Lane  
Ft. Mohave, AZ 86426-6725

Thomas J. Ambrose  
7326 E. Montebello Ave.  
Scottsdale, AZ 85250-6045

Kristin Mayes, Chairman  
Arizona Corporation Commission

Giancarlo Estrada  
Advisor to Chairman Mayes

Commissioner Gary Pierce  
Arizona Corporation Commission

John Le Sueur  
Advisor to Commissioner Pierce

Commissioner Paul Newman  
Arizona Corporation Commission

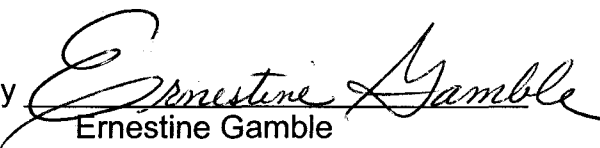
Alan Stephens  
Advisor to Commissioner Newman

Commissioner Sandra D. Kennedy  
Arizona Corporation Commission

1 Christina Arzaga-Williams  
Advisor to Commissioner Kennedy

2 Commissioner Bob Stump  
3 Arizona Corporation Commission

4 Amanda Ho  
Advisor to Commissioner Stump

5  
6  
7  
8 By   
Ernestine Gamble  
9 Secretary to Daniel Pozefsky

Ms. Cheryl Fraulob  
Administrative Services Officer  
Residential Utility Consumer Office  
1110 W. Washington, Suite 220  
Phoenix, AZ 85007-2996

Re. Case # 71410

Dear Administrative Services Officer

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (1000's gallons / month) while 84% of Paradise Valley AAW customers consume over 25 KGM! Users of 10 KGM pay 51% more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's **stated** policy.

All governmental agencies make mistakes periodically. Almost all, however, rectify these mistakes. We ask you to reopen this case and rectify the patently unfair increase burden on the lightest users vs. the high consumption users.

Thank you:

*J. J. Gonsky*  
7232 E. Montebello Ave  
Scottsdale, AZ 85250

Ms. Cheryl Fraulob  
Administrative Services Officer  
Residential Utility Consumer Office  
1110 W. Washington, Suite 220  
Phoenix, AZ 85007-2996

Re. Case # 71410

Dear Administrative Services Officer

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (1000's gallons / month) while 84% of Paradise Valley AWW customers consume over 25 KGM! Users of 10 KGM pay 51% more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's **stated** policy.

All governmental agencies make mistakes periodically. Almost all, however, rectify these mistakes. We ask you to reopen this case and rectify the patently unfair increase burden on the lightest users vs. the high consumption users.

Thank you:

*Jan Casson*

Ms. Cheryl Fraulob  
Administrative Services Officer  
Residential Utility Consumer Office  
1110 W. Washington, Suite 220  
Phoenix, AZ 85007-2996

Re. Case # 71410

Dear Administrative Services Officer

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (1000's gallons / month) while 84% of Paradise Valley AAW customers consume over 25 KGM! Users of 10 KGM pay 51% more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's **stated** policy.

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Thank you:



Mr. Harry F. Lenton  
7219 E. Montebello Ave.  
Scottsdale AZ 85250-6021



Ms. Cheryl Fraulob  
Administrative Services Officer  
Residential Utility Consumer Office  
1110 W. Washington, Suite 220  
Phoenix, AZ 85007-2996

Re. Case # 71410

Dear Administrative Services Officer

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (1000's gallons / month) while 84% of Paradise Valley AWW customers consume over 25 KGM! Users of 10 KGM pay 51% more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's **stated** policy.

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Thank you:

Ms. Carolyn Cantor  
7237 E. Montebello  
Scottsdale, AZ 85250

Ms. Cheryl Fraulob  
Administrative Services Officer  
Residential Utility Consumer Office  
1110 W. Washington, Suite 220  
Phoenix, AZ 85007-2996

Re. Case # 71410

Dear Administrative Services Officer

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

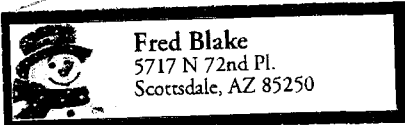
I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (1000's gallons / month) while 84% of Paradise Valley AAW customers consume over 25 KGM! Users of 10 KGM pay 51% more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's **stated** policy.

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Thank you:



Ms. Cheryl Fraulob  
Administrative Services Officer  
Residential Utility Consumer Office  
1110 W. Washington, Suite 220  
Phoenix, AZ 85007-2996

Re. Case # 71410

Dear Administrative Services Officer

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (1000's gallons / month) while 84% of Paradise Valley AWW customers consume over 25 KGM! Users of 10 KGM pay 51% more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's **stated** policy.

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Thank you:

A handwritten signature in black ink, appearing to read "Mark J. [unclear]". The signature is fluid and cursive, with a long horizontal stroke at the end.

Ms. Cheryl Fraulob  
Administrative Services Officer  
Residential Utility Consumer Office  
1110 W. Washington, Suite 220  
Phoenix, AZ 85007-2996

Re. Case # 71410

Dear Administrative Services Officer

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

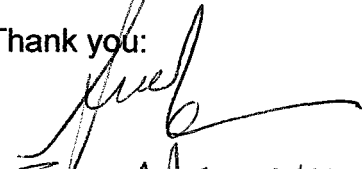
I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (1000's gallons / month) while 84% of Paradise Valley AWW customers consume over 25 KGM! Users of 10 KGM pay 51% more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's **stated** policy.

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Thank you:



SOL MENASHE

7332 E Solano Drive  
Scottsdale, AZ 85250

Ms. Cheryl Fraulob  
Administrative Services Officer  
Residential Utility Consumer Office  
1110 W. Washington, Suite 220  
Phoenix, AZ 85007-2996

Re. Case # 71410

Dear Administrative Services Officer

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (1000's gallons / month) while 84% of Paradise Valley AAW customers consume over 25 KGM! Users of 10 KGM pay 51% more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's **stated** policy.

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Thank you:



*Renita & Meyer Ziman*  
7243 E. Montebello Ave.  
Scottsdale, AZ  
85250

Ms. Cheryl Fraulob  
Administrative Services Officer  
Residential Utility Consumer Office  
1110 W. Washington, Suite 220  
Phoenix, AZ 85007-2996

Re. Case # 71410

Dear Administrative Services Officer

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (1000's gallons / month) while 84% of Paradise Valley AWW customers consume over 25 KGM! Users of 10 KGM pay 51% more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's **stated** policy.

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Thank you:

A handwritten signature in black ink, consisting of a stylized 'C' followed by a horizontal line.

Ms. Cheryl Fraulob  
Administrative Services Officer  
Residential Utility Consumer Office  
1110 W. Washington, Suite 220  
Phoenix, AZ 85007-2996

Re. Case # 71410

Dear Administrative Services Officer

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (1000's gallons / month) while 84% of Paradise Valley AAW customers consume over 25 KGM! Users of 10 KGM pay 51% more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's **stated** policy.

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Thank you:

*Robert Rogers*

Ms. Cheryl Fraulob  
Administrative Services Officer  
Residential Utility Consumer Office  
1110 W. Washington, Suite 220  
Phoenix, AZ 85007-2996

Re. Case # 71410

Dear Administrative Services Officer

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (1000's gallons / month) while 84% of Paradise Valley AWW customers consume over 25 KGM! Users of 10 KGM pay 51% more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's **stated** policy.

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Thank you:

*Joseph M. Mercarini*  
*Andre L. Mercarini*

7201 E. MONTEBELLO AVE  
SCOTTSDALE AZ 85250



Ms. Cheryl Fraulob  
Administrative Services Officer  
Residential Utility Consumer Office  
1110 W. Washington, Suite 220  
Phoenix, AZ 85007-2996

Re. Case # 71410

Dear Administrative Services Officer

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

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Thank you:

Mr. & Mrs. Lavin  
7350 E. Montebello  
Scottsdale, AZ 85250